



1COLD Ltd

CLAYBANK FARMHOUSE, UMBERSLADE ROAD, EARLSWOOD
SOLIHULL, WEST MIDLANDS, B94 5PY, UNITED KINGDOM
TEL: +44 (0)1564 702 269 FAX: +44 (0)1564 702 270

CONTRACTORS AND CONSULTANTS TO THE FOOD, PHARMACEUTICAL AND ALLIED INDUSTRIES

QD007: Quality Policy Statement

1COLD Ltd aims to exceed client expectations, by providing an outstanding level of service, quality & value.

1COLD Ltd operates a Quality Management System meeting the requirements of ISO 9001, including requirements specific to its business activities and the management is committed to:

1. Continually improving the effectiveness of the Quality Management System.
2. Ensuring client needs and expectations are determined and fulfilled with the aim of enhancing client satisfaction.
3. Communication throughout the Organisation in the importance of meeting client needs and regulatory requirements.
4. Setting and achievement of quality objectives.
5. Ensuring the availability of resources.

1COLD Ltd analyses and evaluates the effectiveness of the quality management system to identify the need for improvements to products and processes.

Tony Cook
Managing Director

Issue Date: 01/11/18

